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# CLEAR CREEK COUNTY WORKING TO GET RESIDENTS BETTER INTERNET ACCESS, URGING PEOPLE TO TEST INTERNET SPEEDS

Media Partners,

Clear Creek County is urging residents to <u>test</u> and share their internet speeds with the County in an effort to get county residents better internet access—no matter where they live. It's obvious that Clear Creek County is not only spread out, but also has rocky terrain that can make it hard for people to get the type of internet access they deserve and need.

Clear Creek County is currently working with the State of Colorado's Broadband Office to create a more accurate Broadband map by challenging the FCC's current Broadband map. This map shows where internet service is (and is not) available in Colorado and across the country.

This map will help to determine Colorado's share of a \$42.45 billion broadband investment from the federal Broadband Equity, Access, and Deployment (BEAD) program. Input from residents will improve the accuracy of the map and result in more federal broadband funding targeted to the areas of Colorado that need it most.

The Colorado Broadband Office within the Governor's Office of Information Technology has identified significant inaccuracies reported on the FCC map and urges the general public to visit <a href="mailto:broadbandmap.fcc.gov/home">broadbandmap.fcc.gov/home</a>, check their address and submit a challenge if the information is incorrect.

To make this confusing process easier, Clear Creek County is urging residents to do the following:

- 1. Go to https://broadbandmap.fcc.gov/home and type in your address.
- 2. If there is no dot on your home, camp, or business, or the location needs to be corrected, drop a pin on the map, click Location Challenge, fill out the form with the correct information, and click submit.

- 3. If the information about the broadband service offerings available at your home, camp, or business needs to be corrected, click Availability Challenge, fill out the form, and submit.
- 4. Encourage your neighbors, friends, and family to follow steps 1 through 3 above!

You can also take <u>this brief survey</u>. Once the survey is submitted, it will provide more information to the state on the County's behalf. All of this is in an effort to clear up any inaccuracies and in turn, give residents better internet access and speeds in the future.

Below is a flyer with more information.

##

**NEED HIGH-SPEED INTERNET?** 

# CHECK THE NATIONAL BROADBAND MAP!



The FCC has a new map showing where high-speed service is – and is not – available across the country.



High-speed, high-quality internet service is essential for participation in modern life.



The map shows where internet service providers report service and includes input from consumers.

# This is where YOU come in!

# Help Improve the Map



Search for your home or small business to see if your location and service availability are accurate on the map. If you think the map is incorrect or incomplete, you can submit a challenge to the FCC to correct it.

### Location Challenges can

- · Add a missing location.
- Correct the address or other details of your location.
- Correct the geographic placement of your home or small business.

## Service Availability Challenges can

- Correct services not offered or reported speeds that are not available for purchase.
- Report that a provider denied a request for service or demanded connection charges that exceed its standard installation charge.
- Report that a provider failed to schedule an installation within 10 business days of a request for service or failed to perform the installation.

### Mobile Availability Challenges

Will be created using the FCC Speed Test App. To participate, download the App. The data that you share will be combined with other speed tests conducted in your area and may be used to create a challenge.

Scan for more information





Accurate Maps = Improved Internet Access

An accurate map will help identify the communities most in need of funding for high-speed internet projects.